



K-12 School District Finds Trend Micro™ OfficeScan™ Client/Server Edition the Best Novell-Friendly Solution

The staff and students in the Colquitt County School District depend on a small IT organization to deliver and manage a secure IT infrastructure that is free of inappropriate content. The security solutions that they deploy must meet governance requirements, protect all systems from attacks, and minimize management effort.

“Trend Micro was the only vendor that gave us a solution that performs well in our environment and has flexible configuration options to support the IP addressing scheme inherent in a Novell network.”

— Greg Ponder, Director of Network Services, Colquitt County Schools, Georgia

KEY BENEFITS

- Protects against viruses, spyware, blended threats with a single, integrated defense
- Reduces management time by 20% by automating spyware detection and removal
- Automates cleanup of viruses and malware remnants
- Provides the flexibility to satisfy unique network needs
- Guards against new threats with security updates from Trend Micro

Creating a Safe Environment for Learning

The Internet has brought worlds of information into classrooms. The IT team in Colquitt County School District must carefully choose security solutions that help them control the content on today's open networks. Budgets are always tight and therefore every system must be kept in optimal condition—free from viruses, spyware, and other malware that would otherwise impede performance, destroy data, or introduce inappropriate content.

“The Authentium Command Antivirus product that we had been using was not getting the job done,” explained Greg Ponder, director of network services for Colquitt County School District. “Viruses were getting through, and spyware was eating us alive. We also found it to be a cumbersome deployment in our environment, and we evaluated many other solutions to find a solution that could be tailored to a Novell network.”

High-Level Project Goals

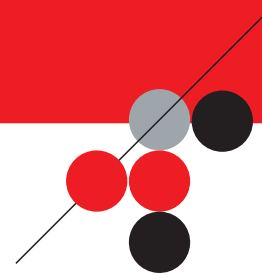
- Block spyware and other unwanted content
- Avoid performance drains on servers
- Enable centralized management and support Novell systems using IP addresses
- Offload IT team from management efforts with automated tasks including cleanup of unwanted content

Why Trend Micro?

After considering many alternative solutions for desktops and servers, the Colquitt County team chose Trend Micro™ OfficeScan™ Client/Server Edition. “None of the competitors really worked well in a Novell environment,” said Ponder. “Symantec was too top heavy in general and we can't afford to add servers just for the security solution. Trend Micro was the only vendor that gave us a solution that performs well in our environment and has flexible configuration options to support the IP addressing scheme inherent in a Novell network. It's easy to manage and has increased our overall protection.”

Integrated Spyware Protection

Prior to the move to Trend Micro, the five-person IT team spent approximately 15-20% of its time on security-related issues. Today, the Trend Micro solutions have completely automated protection, and the IT team has recovered that time to spend on other projects.



"Spyware is now inconsequential to us—we spend no time tracking or managing it since we've changed to OfficeScan Client/Server Edition," said Ponder. "It has completely automated our security and integrated protection from all the threats that used to take up time every day. We no longer have systems bogged down with unwanted content, so our users are much happier, and we can provide better IT support by focusing our efforts in other areas."

The school district has also deployed Trend Micro Control Manager™, Outbreak Prevention Services, and Damage Cleanup Services for further automation. Control Manager enables centralized management of all Trend Micro security through a single console, while Outbreak Prevention Services deliver attack-specific policy recommendations to deflect, isolate and limit outbreaks. Damage Cleanup automates the removal of viruses, spyware, and malware remnants from infected systems. Prior to deploying Trend Micro security, the IT team had to manually employ several cleanup tools to individually restore systems to full operation.

Flexibility Without Complexity

"Trend Micro enterprise solutions are well suited to the education communities," summarized Ponder. "We get flexibility without making the solutions complicated. We were able to configure the solution to fit our environment—and not the other way around. Today, we have a solution that integrates all the functions we need. From our main data center, Control Manager lets us manage the security solution—which extends over several hundred square miles. "

Corporate Profile

Colquitt County Schools • Moultrie, Georgia • www.colquitt.k12.ga.us

The Colquitt County School System is committed to student growth and excellence in achievement while serving the needs of all children in a positive, safe and orderly environment. With all schools accredited by the Southern Association of Colleges and Schools, the Colquitt County School System places priority on academics. Approximately 8,700 students are served by the district's ten elementary schools, two middle schools (grades 6-8), and one high school.

Industry/Vertical: Education (K-12) • **Infrastructure:** 2,800 desktops and laptops on a Novell network (13 sites); 7 servers (Windows)

TREND MICRO PRODUCTS

Trend Micro OfficeScan Client/Server Edition
<http://us.trendmicro.com/us/products/enterprise/officescan-client-server-edition/index.html>

Trend Micro Damage Cleanup Services
<http://us.trendmicro.com/us/products/enterprise/damage-cleanup-services/index.html>

Trend Micro Outbreak Prevention Services
<http://us.trendmicro.com/us/products/enterprise/outbreak-prevention-services/index.html>

Trend Micro, Inc.

Trend Micro Incorporated is a pioneer in secure content and threat management. Founded in 1988, Trend Micro provides individuals and organizations of all sizes with award-winning security software, hardware, and services. With headquarters in Tokyo and operations in more than 30 countries, Trend Micro solutions are sold through corporate and value-added resellers and service providers worldwide. For additional information and evaluation copies of Trend Micro products, visit our Web site at www.trendmicro.com.

Trend Micro Inc.
 10101 N. De Anza Blvd.
 Cupertino, CA 95014, USA
 toll free: 1+800-228-5651
 phone: 1+408-257-1500
 fax: 1+408-257-2003
www.trendmicro.com

